

MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 15/09/2026

Meeting number	MCAG 027	Venue	Virtual – MS Teams
Date and time	28 July 2026 1400-1600	Classification	Public

Actions:

Area	Action Ref	Action	Owner	Due Date	Update
Previous Meeting(s)	MCAG25-02	The DIP Manager to provide a summary of content presented at DCAB and TOG regarding the escalation process and consequences document at the next MCAG on 23 June 2026.	The DIP Manager	23/06/26	RECOMMENDED CLOSED: This content has been presented in the 28 July 2026 MCAG within agenda item 4 'ELS Exit Recommendations'.

Decisions:

Area	Decision Ref	Description	Rationale
Headline Report and Actions	MCAG-DEC80	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 23 June 2026.	The Programme invited objections to the approval of the document, to which none were received.
	MCAG-DEC81	The Chair, acting with delegated authority of the MHHS SRO, approved the headline report of the extraordinary MCAG (eMCAG) meeting on 07 July 2026.	The Programme invited objections to the approval of the document, to which none were received.

Key Discussion Items:

Headline Report and Actions	DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 23 June 2026 (MCAG-DEC80 – recording timestamp 01:10). DECISION: The Chair, acting with delegated authority of the MHHS SRO, approved the headline report of the extraordinary MCAG (eMCAG) meeting on 07 July 2026 (MCAG-DEC81 – recording timestamp 01:10).
Settlement Timetable Work Update	The Programme provided an update on the Settlement Timetable and STEG activity. They noted that, following MCAG approval of the RF Decision Criteria, STEG is now focusing on the SF decision criteria, including the approach for comparing data in settlement at WD+6 to the current SF run for MHHS MPANs. The Programme also noted that work is progressing on the M16 minus one year assessment, Readiness Assessment 8 responses, and issues raised around CVA processes under a shortened timetable. Elexon is also establishing an issue group to consider the CVA-related points in more detail. • The DNO Representative queried the form of the M16 confidence assessment. The Programme clarified that this is expected to be a one-slide summary covering the status of STEG decision areas, associated commentary and a RAG assessment of the overall M16 risk profile. The Programme noted that, while there are risks to manage and further work to complete, there are currently no fundamental impediments to achieving M16.
ELS Exit Recommendations Update	The Programme provided an update on the ELS Exit Recommendations. They noted that, as of the start of July, the final ELS Exit Recommendation actively tracked by the Programme had been closed following completion of the DIP Manager's final risk mitigation activities. The Programme noted that eight of the nine ELS Exit Recommendations have now been confirmed as complete by Elexon and reviewed by the Programme for closure. The remaining item, Recommendation 6, remains subject to separate IPA tracking through Service Assurance Activities. The Programme stated that no further Programme monitoring of the ELS Exit Recommendations is required at this time, as remaining actions will be managed through to completion by the IPA to avoid duplication. No further comments or questions were raised. The DIP Manager provided an overview of the DIP ELS Exit position, as presented to DCAB and TOG. They outlined that dedicated resource has been allocated through the transition period to monitor Migration plan progress and readiness to move into DIP production, supported by daily performance monitoring with the DIP technology provider. The DIP Manager also highlighted the DIP Assurance guidance now available through the DIP Manager website, including guidance on compliance monitoring, investigation of non-compliance, escalation processes and publication of non-compliant DIP users. Participants were encouraged to review the links provided in the meeting papers or contact the DIP Manager mailbox with any questions.
Migration Execution	The Programme provided an update on Migration Execution. They noted that the slide was produced the week before, and that currently over 50% of MPANs have now completed Migration, and as of today 18 million MPANs have been initiated.

	The Programme noted that Sprint 3 is nearing completion and has supported the recovery of missed volumes from previous sprints, with Migration now around 5% behind the M11 baseline, compared with around 20% behind at the start of Sprint 3. The Programme also noted that there are now 15 active Suppliers migrating, with a further 10 to 11 Suppliers expected to start in Sprint 4. Exception volumes remain low overall, with spikes linked to localised Supplier issues. No LDSO, DCC or DIP threshold breaches were reported. Two Suppliers remain under plan by more than 5%, but agreed recovery plans are in place and both are tracking against them. The Programme noted that a small number of Complex Site MPANs had been migrated accidentally. MCC is working with the relevant Suppliers, Agents and Elexon Performance Assurance to agree next steps, and reminder communications have been issued to Suppliers that Complex Sites should not be migrated until after M14. The RECCo Representative welcomed the positive progress made during Sprint 3 and acknowledged the contribution of Suppliers and the MCC in supporting delivery. The Programme agreed and thanked Suppliers, MCC and the wider Programme, noting the significant volumes processed, including over one million migrations per week and some days above 250,000 migrations.
Participant-Driven Migration Dependencies	The Programme provided an update on participant-driven Migration dependencies. They confirmed that the key dependencies remain Green, with the exception of DCC Migration performance, which is Amber reflecting the TOG status following an ongoing DSP to CSS connectivity incident. The overall impact on Migration has been small, mainly affecting CoS-forward Migrations rather than Change of Agent-forward Migrations. The Programme highlighted that Supplier Migration performance remains Green, with recovery plans agreed where Suppliers are under plan. They also noted that a small number of Complex Site MPANs had been migrated accidentally, with reminder communications issued to Suppliers, and that problematic MPAN volumes continue to reduce. The Programme noted that some Elexon Central System and LDSO issues have occurred, but these have not had a material impact on Migration. LDSO issues were described as sporadic, with LDSOs proactively informing MCC and generally resolving issues within the day. Key industry changes continue to be monitored and are currently tracking Green
Migration Exclusions List	The Programme provided an update on the Migration Exclusion and Remediation list, noting that all related code changes now have approved implementation dates and are being tracked through to implementation. The Programme reported marked progress, with overall volumes reducing significantly from the March PPIR baseline. Some volumes have increased slightly, which is currently assumed to be linked to incomplete data, portfolio churn and Suppliers gaining troublesome MPANs. The Programme highlighted a specific increase against Issue ID 3, CSS Registration ID, where around 35,000 impacted MPANs have since been identified by a Supplier that had originally reported zero. The Programme noted they are not overly concerned, as the issue has a relatively straightforward resolution and the Supplier is working with its software provider to back populate the data. The Programme thanked LDSOs, Suppliers and Agents for their work in reducing Exclusion and Remediation volumes, noting that progress to date is encouraging ahead of M15.

External Change Log	The Programme provided an update on key external changes supporting delivery of M15. They noted that all changes being tracked have either been implemented in the June implementation or are pending implementation, with one remaining item awaiting guidance expected by the end of July. External change is not currently considered a material risk to M15.
MWG Update	<u>MWG Update</u> The Programme provided an update from MWG held on 09 July 2026. Discussions included Migration Execution, Sprint 4 planning, CR065 following PSG approval, Supplier pathways to M15, Market Segment guidance, Complex Sites, Migration Exclusions and external change. The Programme highlighted the proposed ‘Conditionally Complete’ status for Suppliers that believe their portfolio has met the M15 Acceptance Criteria ahead of formal SRO determination. The Programme confirmed that determination cannot be provided until after M15, but the status would provide an informal mechanism to recognise where a Supplier has completed required Migration activity. The proposal was received positively and will continue to be developed through MWG. The Programme also discussed proposed Migration Framework changes to support later sprints, intended to provide additional flexibility in planning and execution where issues are identified. The Programme confirmed that this proposal was received positively and will return to future MWGs before any formal Change Request is raised. <u>MWG Backlog</u> The Programme noted that there is one open MWG action, relating to how MPANs in a created status remaining in legacy will be managed post-M15, alongside detail on the legacy decommissioning strategy. The Programme also confirmed that MWG backlog item 16, relating to MPANs with a Trading Status of X with an Active Supplier Registration, has been closed and is now considered BAU. The Chair thanked Suppliers for engagement on troublesome MPAN information sharing and thanked MCC for monitoring volumes and managing the associated risk.
Programme Milestones Related to MCAG	The section was taken as read – no comments or questions were raised by MCAG members.
Top Programme Risks Related to MCAG	The section was taken as read – no comments or questions were raised by MCAG members.
Programme Updates	The section was taken as read – no comments or questions were raised by MCAG members.
Summary and Next Steps	The Chair and Secretariat summarised the decisions and actions from the meeting. The Chair noted that Sprint 3 is nearing completion and Sprint 4 planning has concluded. They highlighted that the Programme is entering a new phase, with close to 60 Suppliers expected to start Migration over the next 13 to 14 weeks, and that the August MCAG will consider progress, observations and emerging risks from this onboarding.

Date of next MCAG: 25 August 2026

Attendees

Chair		Stuart Scott	Industry SME
Warren Fulton (alternate for Justin Andrews)	Chair	Ian Smith	Assurance & Integration Lead
		Rebecca Searle	PMO Analyst
Industry Representatives			
Gareth Evans	I&C Representative	Other Members/Attendees	
Simon John Harrison	Supplier Agent Representative	Andy MacFaul	Ofgem
Graham Wood	Large Supplier Representative	Reece Harris	IPA
David Yeoman	DNO Representative	Liam Evans	IPA
Jonny Moore	RECCo Representative	Joe Ashworth	IPA
Sam Young (alternate for Ian Giles)	Elexon Representative		
James Stokes	DIP Manager	Apologies	
Stuart Pitcher	DIP Manager	Jenny Boothe	Ofgem
Philip Roberts	DCC Representative	Lijo Louis	Medium Supplier Representative
Michael Ceney	Elexon Representative (as BSC/BSCCo Manager)	Mark Treanor	Small Supplier Representative
		Andrew Dudkowsky	NESO Representative
MHHS IM Members		Morven Hunter	iDNO Representative
Nicola Farley	MCC Lead	Ryan Todd	DCC Representative
Joe Grisley	MCC Lead Delivery Project Manager		